

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg

AAA Contact Phone: (707) 442-3763 x211

AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-407-4133

Provider Contact Email: msamuels@lsnc.net

Total Unduplicated Client Count for Quarter: 89

Total Cases Closed in Quarter: 116

Total Units of Service for Quarter (Unit=1 Hour): 529

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	24
65-74:	33
75-84:	20
85+:	12
Client Declined to Provide Information:	0
Total:	89

#### CLIENT GENDER

Male:	30
Female:	59
Client Declined to Provide Information:	0
Total:	89

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	42
Homebound:	0
Lives Alone:	60
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	58
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	32
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT ETHNICITY

Hispanic/Latino:	0
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	77
African American:	0
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	4
Total:	89

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## Provider Level Quarterly Report

Fiscal Year: 2014-2015

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PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg

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County(ies): Humboldt, Del Norte

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Provider Contact Phone: 707-407-4133

Provider Contact Email: msamuels@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

10

0

0

A2. Contracts/Warranties:

3

0

0

0

A3. Other Consumer/Finance:

2

3

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

8

8

0

0

C2. Conservatorship:

1

0

0

0

C3. Other Family:

0

1

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

4

4

0

1

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

2

1

1

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

12

13

4

3

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

#### INCOME MAINTENANCE

F1. Social Security:

3

3

0

0

F2. Supplemental Security Income (SSI):

3

3

2

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

0

1

0

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County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-407-4133

Provider Contact Email: msamuels@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	39	45	0	0
H2. Advance Health Care Directives (AHCD):	12	12	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 96

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
104	8	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 518

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/7/14	HSRC	Elder Law Clinic	Seniors	2	1
10/21/14	LSNC Eureka	Civil Clinic	Seniors	2	1
10/28/14	LSNC Eureka	Bankruptcy Clinic	Seniors	1	0.5
11/4/14	HSRC	Elder Law Clinic	Seniors	4	2
11/18/14	LSNC Eureka	Civil Clinic	Seniors	4	2
11/25/14	LSNC Eureka	Bankruptcy Clinic	Seniors	2	1
12/2/14	HSRC	Elder Law Clinic	Seniors	3	1.5
12/9/14	LSNC Eureka	Family Clinic	Seniors	2	1
12/16/14	LSNC Eureka	Civil Clinic	Seniors	1	0.5

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2014-2015**

**Quarter: 2**

**PSA: 1**

**AAA Name: Area 1 Agency on Aging**

AAA Contact Name: **Mitch Trachtenberg**

AAA Contact Phone: **(707) 442-3763 x211**

AAA Contact Email: **mtrachtenberg@a1aa.org**

**Provider Name: Legal Services of Northern California**

**County(ies): Humboldt, Del Norte**

Provider Contact Name: **Marvin Samuels**

Provider Contact Phone: **707-407-4133**

Provider Contact Email: **msamuels@lsnc.net**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

9

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

11

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford

AAA Contact Phone: 530-842-1687

AAA Contact Email: Tabitha@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Shasta, Siskiyou, Trinity Lassen and

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530-646-4079

Provider Contact Email: ccobbaert@lsnc.net

Total Unduplicated Client Count for Quarter: 50

Total Cases Closed in Quarter: 82

Total Units of Service for Quarter (Unit=1 Hour): 646

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 16

65-74: 23

75-84: 11

85+: 0

Client Declined to Provide Information: 0

Total: 50

#### CLIENT GENDER

Male: 22

Female: 28

Client Declined to Provide Information: 0

Total: 50

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 38

Homebound: 0

Lives Alone: 33

Institutionalized: 1

Suspected Victim of Elder Abuse/Exploitation: 3

Limited English: 0

Rural: 36

Greatest Economic Need (Minority): 8

Greatest Economic Need (Non-Minority): 34

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 2

#### CLIENT RACE

Two or More Races: 3

Caucasian: 39

African American: 6

Native American/Native Alaskan: 2

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 50

# California Legal Services (Title III B)

## Provider Level Quarterly Report

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Quarter: 2

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford

AAA Contact Phone: 530-842-1687

AAA Contact Email: Tabitha@psa2.org

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County(ies): Shasta, Siskiyou, Trinity Lassen and

Provider Contact Name: Cathy Cobbaert

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### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

1

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

1

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

1

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

1

1

1

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

1

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

34

34

5

3

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

7

16

4

1

E3. Other Housing:

0

0

0

0

#### INCOME MAINTENANCE

F1. Social Security:

3

2

0

0

F2. Supplemental Security Income (SSI):

1

0

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

4

3

1

1

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Fiscal Year: 2014-2015

Quarter: 2

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford

AAA Contact Phone: 530-842-1687

AAA Contact Email: Tabitha@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Shasta, Siskiyou, Trinity Lassen and

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530-646-4079

Provider Contact Email: ccobbaert@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	1	3	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 54

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
60	16	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 636

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/14/14	Shasta College	Provided information re Senior Services	Seniors and outreach persons	5	0.4
10/15/14	Golden Umbrella, Burney	Presented to Golden Umbrella's Senior Corps on services	Senior Corp	5	4
10/28/14	Golden Umbrella, Weaverville	Presented to Golden Umbrella's Senior Corps on services	Senior Corp	6	3.5
11/21/14	Shasta Commission on Aging	Presentation regarding LSNC services and identified issues	Commission on Aging	7	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bsegal@lsnc.net

Total Unduplicated Client Count for Quarter: 137

Total Cases Closed in Quarter: 167

Total Units of Service for Quarter (Unit=1 Hour): 508

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	38
65-74:	56
75-84:	35
85+:	8
Client Declined to Provide Information:	0
Total:	137

#### CLIENT GENDER

Male:	46
Female:	91
Client Declined to Provide Information:	0
Total:	137

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	75
Homebound:	0
Lives Alone:	83
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	82
Greatest Economic Need (Minority):	9
Greatest Economic Need (Non-Minority):	71
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	5
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	122
African American:	1
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	137



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Segal

Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bsegal@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	19	13	2	2
A2. Contracts/Warranties:	7	3	4	1
A3. Other Consumer/Finance:	3	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	1	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	10	0	12	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	5	1	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	4	4	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	28	25	5	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	20	19	2	2
E3. Other Housing:	1	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	1	1
F2. Supplemental Security Income (SSI):	6	2	3	1
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	2	2	0	0

# California Legal Services (Title III B)

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Quarter: 2

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Segal

Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bsegal@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	25	3	0
H2. Advance Health Care Directives (AHCD):	6	2	4	0
H3. Financial Powers of Attorney:	6	2	4	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 137

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
113	44	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 471

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/9/14	Butte Co.	Guardianship Clinic	Caregivers	3	2
10/20/14	Plumas Co.	Presentation to Family Court Services	All	6	1
11/5/14	Butte Co.	Presentation to Indian Housing Authority	All	4	1
11/13/14	Butte Co.	Guardianship Clinic	Caregivers	3	2
11/14/14	Tehama Co.	Homeless/Low Income Fair	All	50	18
12/4/14	Tehama Co.	Presentation to Villa Columba	Seniors	30	9

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

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Quarter: 2

PSA: 3

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Provider Contact Name: Jennifer Haffner or Barbara Segal

Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bsegal@lsnc.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
12/9/14	Tehama Co.	Presentation at Corning Senior Center	Seniors	10	2
12/16/14	Butte Co.	Presentation to Greater Chico Homeless Task Force on health – access and other issues.	All	30	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 284

Total Cases Closed in Quarter: 418

Total Units of Service for Quarter (Unit=1 Hour): 987

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	91
65-74:	112
75-84:	59
85+:	22
Client Declined to Provide Information:	0
<b>Total:</b>	<b>284</b>

#### CLIENT GENDER

Male:	89
Female:	195
Client Declined to Provide Information:	0
<b>Total:</b>	<b>284</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	168
Homebound:	3
Lives Alone:	159
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	11
Rural:	5
Greatest Economic Need (Minority):	44
Greatest Economic Need (Non-Minority):	157
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	25
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	157
African American:	60
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	3
Filipino:	5
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	42
Client Declined to Provide Information:	11
<b>Total:</b>	<b>284</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

29

32

0

0

A2. Contracts/Warranties:

8

15

2

0

A3. Other Consumer/Finance:

27

33

1

0

#### EMPLOYMENT

B1. Discrimination:

2

2

0

0

B2. Other Employment:

5

9

1

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

11

15

0

0

C2. Conservatorship:

2

3

0

0

C3. Other Family:

8

6

1

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

8

1

0

0

D2. Medicare:

2

0

0

0

D3. Other Health/Community Based Care:

12

6

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

78

94

11

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

12

21

1

0

E3. Other Housing:

9

10

2

0

#### INCOME MAINTENANCE

F1. Social Security:

8

8

1

1

F2. Supplemental Security Income (SSI):

4

3

2

0

F3. Pensions/Retiree Benefits:

14

6

7

1

F4. Other Income Maintenance:

6

8

1

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	21	22	1	0
G3. Other Individual Rights:	23	26	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	30	45	4	1
H2. Advance Health Care Directives (AHCD):	4	7	1	0
H3. Financial Powers of Attorney:	3	6	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 327

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
379	36	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 977

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/6/14	Sacramento LAAC Webinar	Introduction to Senior Legal Services	Service Providers	24	3.5
10/25/14	MAN's Harvest Festival	Overview of SLH services	Seniors	45	2.6
10/25/14	Town Hall Meeting at Pioneer Towers	Overview of SLH services	Seniors	11	4.2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 60

Total Cases Closed in Quarter: 107

Total Units of Service for Quarter (Unit=1 Hour): 236

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	20
65-74:	25
75-84:	10
85+:	5
Client Declined to Provide Information:	0
<b>Total:</b>	<b>60</b>

#### CLIENT GENDER

Male:	28
Female:	32
Client Declined to Provide Information:	0
<b>Total:</b>	<b>60</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	35
Homebound:	4
Lives Alone:	35
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	12
Rural:	18
Greatest Economic Need (Minority):	18
Greatest Economic Need (Non-Minority):	24
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	19
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	32
African American:	1
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	2
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	21
Client Declined to Provide Information:	0
<b>Total:</b>	<b>60</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

9

4

13

1

A2. Contracts/Warranties:

5

2

5

0

A3. Other Consumer/Finance:

2

2

2

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

0

4

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

2

1

0

1

C2. Conservatorship:

0

0

0

2

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

2

2

0

0

D3. Other Health/Community Based Care:

2

1

1

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

33

14

17

6

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

3

1

2

0

E3. Other Housing:

2

1

2

0

#### INCOME MAINTENANCE

F1. Social Security:

0

0

1

0

F2. Supplemental Security Income (SSI):

2

1

2

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

0

1

0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	1	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	4	6	0
H2. Advance Health Care Directives (AHCD):	5	0	2	0
H3. Financial Powers of Attorney:	0	1	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 81

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
36	60	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 228

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/20/14	Winters	Brief intro to legal services	Winters seniors	13	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/1/2014	Winters	End of life planning	Seniors group	5	4.2
11/24/14	Winters	Wills and Advance Health Care Directives	Winters seniors	14	1.9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter: 63

Total Cases Closed in Quarter: 54

Total Units of Service for Quarter (Unit=1 Hour): 588

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 17

65-74: 27

75-84: 14

85+: 5

Client Declined to Provide Information: 0

Total: 63

#### CLIENT GENDER

Male: 23

Female: 40

Client Declined to Provide Information: 0

Total: 63

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 18

Homebound: 0

Lives Alone: 25

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 4

Limited English: 1

Rural: 30

Greatest Economic Need (Minority): 3

Greatest Economic Need (Non-Minority): 26

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 3

#### CLIENT RACE

Two or More Races: 0

Caucasian: 60

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 2

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 1

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 63

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

13

6

4

0

A2. Contracts/Warranties:

1

1

2

0

A3. Other Consumer/Finance:

0

0

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

1

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

0

7

1

D2. Medicare:

0

0

5

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

7

0

0

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

21

5

1

2

E3. Other Housing:

0

0

8

0

#### INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

1

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

2

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	4	1	0	0
G3. Other Individual Rights:	0	1	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	16	0	1	0
H3. Financial Powers of Attorney:	6	1	1	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 76

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
19	32	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 585

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/30	Yuba City Senior Center	Transferring property	seniors	15	2
12/30	Yuba County Senior Center	2015 changes	seniors	10	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530.217.4026

Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 152

Total Cases Closed in Quarter: 166

Total Units of Service for Quarter (Unit=1 Hour): 793

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	39
65-74:	60
75-84:	42
85+:	11
Client Declined to Provide Information:	0
Total:	152

#### CLIENT GENDER

Male:	72
Female:	80
Client Declined to Provide Information:	0
Total:	152

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	85
Homebound:	23
Lives Alone:	89
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	0
Rural:	102
Greatest Economic Need (Minority):	3
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	5
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	145
African American:	0
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	152

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530.217.4026

Provider Contact Email: hwhitaker@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

8

6

0

1

A2. Contracts/Warranties:

8

7

0

0

A3. Other Consumer/Finance:

8

5

0

0

#### EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

1

2

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

1

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

5

6

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

6

5

0

2

D2. Medicare:

8

7

0

0

D3. Other Health/Community Based Care:

4

3

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

37

39

0

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

17

21

0

1

E3. Other Housing:

10

8

0

0

#### INCOME MAINTENANCE

F1. Social Security:

1

4

0

0

F2. Supplemental Security Income (SSI):

2

3

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

5

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530.217.4026

Provider Contact Email: hwhitaker@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	3	0	0
G3. Other Individual Rights:	6	5	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	21	20	0	0
H2. Advance Health Care Directives (AHCD):	5	7	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	5	0	0

TOTAL CASES OPENED IN QUARTER: 158

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
162	0	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 766

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/28/14	Nevada City	Update on LSNC/NC services and office hours for Seniors to RSVP and Nevada County 211	Senior Service Providers	25	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/15/14	Auburn Unity Church	*PRESENTATION* Health Rights	Seniors	19	3
10/30/14	Auburn & Nevada City	Information to callers about Elder rights	Families of Seniors	5	0.5

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530.217.4026

Provider Contact Email: hwhitaker@lsnc.net

10/31/14	Auburn	Presentation Planning: KAHl Radio Legal Services Programs	Seniors, families and caregivers	400	0.5
11/4/2014	Auburn KAHl Radio Station	*PRESENTATION* KAHl Radio 950 AM Sierra Foothills Station	Seniors	1000	4.5
11/12/14	Nevada County Government Center	*PRESENTATION* LSNC Mother Lode Regional Program Services	Elder Care Collaborative: Senior Service Providers	22	6.5
11/18/14	Roseville	*PRESENTATION* Education Enrollment Rights & Disciplinary Procedures	Primary Care Taker for Students	35	9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415-473-6947*

AAA Contact Email: *abagtas@marincounty.org*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin*

Provider Contact Name: *Robert Stupack*

Provider Contact Phone: *(415) 492-0230 ext. 309*

Provider Contact Email: *rstupack@legalaidsmarin.org*

Total Unduplicated Client Count for Quarter: 58

Total Cases Closed in Quarter: 68

Total Units of Service for Quarter (Unit=1 Hour): 643

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	25
65-74:	23
75-84:	6
85+:	4
Client Declined to Provide Information:	0
Total:	58

#### CLIENT GENDER

Male:	8
Female:	34
Client Declined to Provide Information:	0
Total:	42

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	26
Homebound:	0
Lives Alone:	39
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	1
Rural:	3
Greatest Economic Need (Minority):	20
Greatest Economic Need (Non-Minority):	25
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	7
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	41
African American:	4
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	0
Total:	58

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin

Provider Contact Name: Robert Stupack

Provider Contact Phone: (415) 492-0230 ext. 309

Provider Contact Email: rstupack@legalaidsmarin.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	8	1	0
A2. Contracts/Warranties:	1	2	0	0
A3. Other Consumer/Finance:	3	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	1	0	0
B2. Other Employment:	2	3	0	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	1	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	15	5	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	4	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	1	1	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin

Provider Contact Name: Robert Stupack

Provider Contact Phone: (415) 492-0230 ext. 309

Provider Contact Email: rstupack@legalaidsmarin.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="5"/>	<input type="text" value="12"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="2"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="54"/>	<input type="text" value="11"/>	<input type="text" value="3"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="12/19"/>	<input type="text" value="Pt. Reyes Stn"/>	<input type="text" value="Radio Talk Show"/>	<input type="text" value="All Groups"/>	<input type="text" value="5000"/>	<input type="text" value="3"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

Total Unduplicated Client Count for Quarter: 31

Total Cases Closed in Quarter: 16

Total Units of Service for Quarter (Unit=1 Hour): 490

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 5  
65-74: 12  
75-84: 13  
85+: 1  
Client Declined to Provide Information: 0  
Total: 31

#### CLIENT GENDER

Male: 8  
Female: 23  
Client Declined to Provide Information: 0  
Total: 31

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0  
Homebound: 0  
Lives Alone: 15  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 0  
Limited English: 28  
Rural: 0  
Greatest Economic Need (Minority): 31  
Greatest Economic Need (Non-Minority): 0  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 28

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 3  
African American: 0  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 28  
Client Declined to Provide Information: 0  
Total: 31

# California Legal Services (Title III B)

## Provider Level Quarterly Report

**Fiscal Year: 2014-2015**

**Quarter: 2**

**PSA: 6**

**AAA Name: Department of Aging and Adult Services AAA**

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

**Provider Name: La Raza Centro Legal, Inc.**

**County(ies): City & County of San Francisco, CA**

Provider Contact Name: **Carlos Osorio JD, LLM & Genevi**

Provider Contact Phone: **415-553-3408**

Provider Contact Email: **cosorio@lrcl.org**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	3	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	8	5	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	2	0	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	3	1	0

TOTAL CASES OPENED IN QUARTER: 31

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
13	2	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 466

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
October 8,	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
Nov. 19, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
Nov. 20, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
Dec. 10, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	2	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Oct. 30, 20	Capp St. Senior Center SF	Estate Planning	Elders	16	8

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2014-2015**

**Quarter: 2**

**PSA: 6**

**AAA Name: Department of Aging and Adult Services AAA**

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

**Provider Name: La Raza Centro Legal, Inc.**

**County(ies): City & County of San Francisco, CA**

Provider Contact Name: **Carlos Osorio JD, LLM & Genevi**

Provider Contact Phone: **415-553-3408**

Provider Contact Email: **cosorio@lrcl.org**

	362 Capp St, San Francisco, CA 94110					
Nov. 17, 2	30th Senior Center 225 30th, San Francisco, CA 94110	Consumer Fraud, Estate Planning and Public Benefits	Elders	32	8	

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 16

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 37

Total Units of Service for Quarter (Unit=1 Hour): 204

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 22

65-74: 21

75-84: 6

85+: 2

Client Declined to Provide Information: 0

Total: 51

#### CLIENT GENDER

Male: 29

Female: 22

Client Declined to Provide Information: 0

Total: 51

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 17

Homebound: 0

Lives Alone: 1

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 44

Rural: 0

Greatest Economic Need (Minority): 38

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CLIENT RACE

Two or More Races: 0

Caucasian: 1

African American: 2

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 1

Cambodian: 0

Chinese: 40

Filipino: 2

Japanese: 1

Korean: 1

Laotian: 0

Vietnamese: 2

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 1

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 51



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	2	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	17	3	10	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	24	16	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 51

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
27	10	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 195

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/15/14	777 Broadway St.	SSI Terminations supported CCDC in passing out SSI brochures and explained our services	Not Stated for the 100 CTA members	100	3
11/12/14	1005 Powell St.	waterbond passthrough: supported APILO in explaining the rent board petition procedure	Not Stated for the 50 residents	50	3
12/18/14	688 Commercial Street	waterbond passthrough: supported APILO in explaining the rent board petition procedure	Not Stated for the 80 residents	80	3

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2014-2015**

**Quarter: 2**

**PSA: 6**

**AAA Name: Department of Aging and Adult Services AAA**

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

**Provider Name: Asian Americans Advancing Justice - Asian Law Caucus**

**County(ies): San Francisco**

Provider Contact Name: **Irma Aronce, Grants and Admini**

Provider Contact Phone: **415-896-1701**

Provider Contact Email: **irmaa@advancingjustice-**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter: 214

Total Cases Closed in Quarter: 164

Total Units of Service for Quarter (Unit=1 Hour): 2432

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	53
65-74:	100
75-84:	46
85+:	15
Client Declined to Provide Information:	0
Total:	214

#### CLIENT GENDER

Male:	82
Female:	132
Client Declined to Provide Information:	0
Total:	214

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	90
Homebound:	12
Lives Alone:	97
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	66
Rural:	0
Greatest Economic Need (Minority):	72
Greatest Economic Need (Non-Minority):	68
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	20
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	109
African American:	30
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	34
Filipino:	11
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	22
Client Declined to Provide Information:	0
Total:	214

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	9	10	0	2
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	5	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	90	94	0	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	1	0	0
E3. Other Housing:	47	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	6	7	0	0
F2. Supplemental Security Income (SSI):	12	13	0	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	1	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="14"/>	<input type="text" value="9"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="8"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="5"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="10"/>	<input type="text" value="10"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="154"/>	<input type="text" value="0"/>	<input type="text" value="10"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="10/25/14"/>	<input type="text" value="Chinatown"/>	<input type="text" value="DA's Resources Fair"/>	<input type="text" value="Chinese elders"/>	<input type="text" value="100"/>	<input type="text" value="12"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 74

Total Cases Closed in Quarter: 35

Total Units of Service for Quarter (Unit=1 Hour): 586

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	21
65-74:	23
75-84:	17
85+:	5
Client Declined to Provide Information:	8
Total:	74

#### CLIENT GENDER

Male:	32
Female:	49
Client Declined to Provide Information:	0
Total:	81

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	32
Homebound:	0
Lives Alone:	42
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	55
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	5
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	1
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	21
Filipino:	23
Japanese:	8
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	0
Total:	74

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	6	3	0	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	21	4	0	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	17	10	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	4	0	1
G3. Other Individual Rights:	2	1	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	2	0	0
H4. Other Miscellaneous:	11	7	0	0

TOTAL CASES OPENED IN QUARTER: 74

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
32	0	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 573

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/21/14	Canon Kip	Housing Presentation	Senior-Filipinos	50	2
11/17/14	Bayanihan Center	Naturalization Presentation	Seniors	30	2
11/22/14	UC Hasting	Housing, Tax and DV	Law Students	40	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/22/14	100 McAllister - SF	Legal Clinic	API Clients	8	3
12/10/14	100 McAllister - SF	Legal Clinic	API Clients	9	3

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2014-2015**

**Quarter: 2**

**PSA: 6**

**AAA Name: Department of Aging and Adult Services AAA**

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

**Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach**

**County(ies): San Francisco**

Provider Contact Name: **Esther Leong**

Provider Contact Phone: **(415) 567-6255**

Provider Contact Email: **eleong@apilegaloutreach.**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen Gaedtke*

AAA Contact Phone: *(925) 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *CONTRA COSTA SENIOR LEGAL SERVICES*

County(ies): *CONTRA COSTA*

Provider Contact Name: *VERNA HAAS*

Provider Contact Phone: *(925)609-7900*

Provider Contact Email: *Vema.Haas@ccsls.org*

Total Unduplicated Client Count for Quarter: 220

Total Cases Closed in Quarter: 254

Total Units of Service for Quarter (Unit=1 Hour): 1550

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<span style="border: 1px solid black; padding: 2px;">38</span>
65-74:	<span style="border: 1px solid black; padding: 2px;">104</span>
75-84:	<span style="border: 1px solid black; padding: 2px;">57</span>
85+:	<span style="border: 1px solid black; padding: 2px;">21</span>
Client Declined to Provide Information:	<span style="border: 1px solid black; padding: 2px;">0</span>
Total:	<span style="border: 1px solid black; padding: 2px;">220</span>

#### CLIENT GENDER

Male:	<span style="border: 1px solid black; padding: 2px;">68</span>
Female:	<span style="border: 1px solid black; padding: 2px;">152</span>
Client Declined to Provide Information:	<span style="border: 1px solid black; padding: 2px;">0</span>
Total:	<span style="border: 1px solid black; padding: 2px;">220</span>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<span style="border: 1px solid black; padding: 2px;">69</span>
Homebound:	<span style="border: 1px solid black; padding: 2px;">0</span>
Lives Alone:	<span style="border: 1px solid black; padding: 2px;">59</span>
Institutionalized:	<span style="border: 1px solid black; padding: 2px;">0</span>
Suspected Victim of Elder Abuse/Exploitation:	<span style="border: 1px solid black; padding: 2px;">15</span>
Limited English:	<span style="border: 1px solid black; padding: 2px;">4</span>
Rural:	<span style="border: 1px solid black; padding: 2px;">0</span>
Greatest Economic Need (Minority):	<span style="border: 1px solid black; padding: 2px;">30</span>
Greatest Economic Need (Non-Minority):	<span style="border: 1px solid black; padding: 2px;">31</span>
Greatest Economic Need (Minority Status Unknown):	<span style="border: 1px solid black; padding: 2px;">0</span>

#### CLIENT ETHNICITY

Hispanic/Latino:	<span style="border: 1px solid black; padding: 2px;">10</span>
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#### CLIENT RACE

Two or More Races:	<span style="border: 1px solid black; padding: 2px;">2</span>
Caucasian:	<span style="border: 1px solid black; padding: 2px;">135</span>
African American:	<span style="border: 1px solid black; padding: 2px;">56</span>
Native American/Native Alaskan:	<span style="border: 1px solid black; padding: 2px;">3</span>
Asian/Pacific Islander	
Asian Indian:	<span style="border: 1px solid black; padding: 2px;">1</span>
Cambodian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Chinese:	<span style="border: 1px solid black; padding: 2px;">5</span>
Filipino:	<span style="border: 1px solid black; padding: 2px;">7</span>
Japanese:	<span style="border: 1px solid black; padding: 2px;">5</span>
Korean:	<span style="border: 1px solid black; padding: 2px;">0</span>
Laotian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Vietnamese:	<span style="border: 1px solid black; padding: 2px;">1</span>
Guamanian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Hawaiian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Samoan:	<span style="border: 1px solid black; padding: 2px;">0</span>
Other Asian/Pacific Islander:	<span style="border: 1px solid black; padding: 2px;">2</span>
Race Unknown/Some Other Race:	<span style="border: 1px solid black; padding: 2px;">1</span>
Client Declined to Provide Information:	<span style="border: 1px solid black; padding: 2px;">2</span>
Total:	<span style="border: 1px solid black; padding: 2px;">220</span>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke

AAA Contact Phone: (925) 602-4175

AAA Contact Email: dgaedtke@ehsd.cccounty.us

Provider Name: CONTRA COSTA SENIOR LEGAL SERVICES

County(ies): CONTRA COSTA

Provider Contact Name: VERNA HAAS

Provider Contact Phone: (925)609-7900

Provider Contact Email: Vema.Haas@ccsls.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

10

11

1

0

A2. Contracts/Warranties:

16

14

0

0

A3. Other Consumer/Finance:

10

15

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

4

4

0

0

C2. Conservatorship:

7

7

0

0

C3. Other Family:

2

1

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

2

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

1

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

40

37

11

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

15

15

1

0

#### INCOME MAINTENANCE

F1. Social Security:

2

3

0

1

F2. Supplemental Security Income (SSI):

2

2

0

0

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke

AAA Contact Phone: (925) 602-4175

AAA Contact Email: dgaedtke@ehsd.cccounty.us

Provider Name: CONTRA COSTA SENIOR LEGAL SERVICES

County(ies): CONTRA COSTA

Provider Contact Name: VERNA HAAS

Provider Contact Phone: (925)609-7900

Provider Contact Email: Vema.Haas@ccsls.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	14	3	0
G3. Other Individual Rights:	6	7	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	44	46	0	0
H2. Advance Health Care Directives (AHCD):	4	14	0	0
H3. Financial Powers of Attorney:	11	9	6	0
H4. Other Miscellaneous:	28	26	1	0

TOTAL CASES OPENED IN QUARTER: 220

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
229	24	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1527

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
11/7/2014	Concord	Programs Offered by CCSLS	Seniors	100	1
12/8	Martinez	Presentation to Vet. Affairs	Senior Vets	6	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/2/2014	Rossmoor	Fraud Prevention	Seniors	100	4
10/6/2014	Martinez	Cons. Workshop	Seniors	2	4
11/3/2014	Martinez	Cons. Workshop	Seniors	8	4

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: **Doreen Gaedtke**

AAA Contact Phone: **(925) 602-4175**

AAA Contact Email: **dgaedtke@ehsd.cccounty.us**

Provider Name: **CONTRA COSTA SENIOR LEGAL SERVICES**

County(ies): **CONTRA COST A**

Provider Contact Name: **VERNA HAAS**

Provider Contact Phone: **(925)609-7900**

Provider Contact Email: **Vema.Haas@ccsls.org**

12/1/2014	Martinez	Cons. Workshop	Seniors	16	4
11/16	Kensington	Presentation on Senior Scams	Seniors	29	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: (650) 573-3415

AAA Contact Email: LBresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaids.org

Total Unduplicated Client Count for Quarter: 86

Total Cases Closed in Quarter: 95

Total Units of Service for Quarter (Unit=1 Hour): 1451

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 22  
65-74: 40  
75-84: 19  
85+: 5  
Client Declined to Provide Information: 0  
Total: 86

#### CLIENT GENDER

Male: 26  
Female: 60  
Client Declined to Provide Information: 0  
Total: 86

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 32  
Homebound: 1  
Lives Alone: 39  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 7  
Limited English: 20  
Rural: 4  
Greatest Economic Need (Minority): 39  
Greatest Economic Need (Non-Minority): 22  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 22

#### CLIENT RACE

Two or More Races: 2  
Caucasian: 57  
African American: 1  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 2  
Filipino: 10  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 1  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 4  
Race Unknown/Some Other Race: 3  
Client Declined to Provide Information: 6  
Total: 86

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: (650) 573-3415

AAA Contact Email: LBresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaid.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	6	4	0
A2. Contracts/Warranties:	3	1	0	0
A3. Other Consumer/Finance:	1	2	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	12	11	3	4
D2. Medicare:	3	0	2	1
D3. Other Health/Community Based Care:	2	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	40	26	5	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	2	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	3	2	0
F2. Supplemental Security Income (SSI):	7	3	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	1



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: (650) 573-3415

AAA Contact Email: LBresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsociety.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	2	3	2
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	1	1	0

TOTAL CASES OPENED IN QUARTER: 102

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
60	24	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1441

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/28/14	San Mateo Event Center	Seniors on the Move	Seniors	800	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/12/14	San Mateo	Advance Health Care Directives	Seniors	4	3
11/14/14	Half Moon Bay	Advance Health Care Directives	Seniors	12	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2014-2015**

**Quarter: 2**

**PSA: 8**

**AAA Name: San Mateo County Area Agency on Aging**

AAA Contact Name: **Lorelei Bresler**

AAA Contact Phone: **(650) 573-3415**

AAA Contact Email: **LBresler@smcgov.org**

**Provider Name: Legal Aid Society of San Mateo County**

**County(ies): San Mateo**

Provider Contact Name: **M. Stacey Hawver**

Provider Contact Phone: **650-517-8917**

Provider Contact Email: **mshawver@legalaid.org**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker

AAA Contact Phone: 510-577-3532

AAA Contact Email: [dwalker2@acgov.org](mailto:dwalker2@acgov.org)

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: [tliu@lashicap.org](mailto:tliu@lashicap.org) / [fdandr@lashicap.org](mailto:fdandr@lashicap.org)

Total Unduplicated Client Count for Quarter: 106

Total Cases Closed in Quarter: 157

Total Units of Service for Quarter (Unit=1 Hour): 3006

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 18  
65-74: 44  
75-84: 30  
85+: 12  
Client Declined to Provide Information: 2  
Total: 106

#### CLIENT GENDER

Male: 26  
Female: 80  
Client Declined to Provide Information: 0  
Total: 106

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 34  
Homebound: 2  
Lives Alone: 5  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 0  
Limited English: 9  
Rural: 0  
Greatest Economic Need (Minority): 31  
Greatest Economic Need (Non-Minority): 14  
Greatest Economic Need (Minority Status Unknown): 4

#### CLIENT ETHNICITY

Hispanic/Latino: 11

#### CLIENT RACE

Two or More Races: 1  
Caucasian: 49  
African American: 22  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 1  
Cambodian: 0  
Chinese: 9  
Filipino: 5  
Japanese: 0  
Korean: 1  
Laotian: 0  
Vietnamese: 3  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 11  
Client Declined to Provide Information: 4  
Total: 106

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker

AAA Contact Phone: 510-577-3532

AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: tliu@lashicap.org / fdandr

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	12	2	11	4
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	2	2	1
D2. Medicare:	17	1	0	2
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	3	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	1	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	6	7	3	1
F2. Supplemental Security Income (SSI):	7	7	6	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker

AAA Contact Phone: 510-577-3532

AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: tliu@lashicap.org / fdandr

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	7	4	2	2
G2. Elder Abuse/Neglect/Exploitation:	34	33	24	14
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	0	0	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	1	2	7	0
H4. Other Miscellaneous:	8	5	2	0

TOTAL CASES OPENED IN QUARTER: 109

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
69	60	28

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2697

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/04/14	Dublin Senior Center, Dublin	Senior Fair	Seniors	300	1
10/07/14	Newark Silliman Activity Center, Newark	Senior Fair	Seniors	200	6.5
10/09/14	Berkeley Unified School District, Berkeley	Health Fair	Seniors	86	6
10/12/14	St. Rose Hospital, Hayward	Health Fair	Seniors and Caregivers	1800	0.25
10/16/14	Hotel Oakland, Oakland	Health Fair	Seniors	300	4.75

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker

AAA Contact Phone: 510-577-3532

AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: tliu@lashicap.org / fdandr

10/16/14	Berkeley Unified School District, Berkeley	Health Fair	Seniors and Caregivers	109	7.5
10/17/14	Ed Roberts Campus, Berkeley	Health Fair	Seniors and Service Providers	95	3.5
10/25/14	Alameda Hospital, Alameda	Health Fair	Seniors and Caregivers	900	0.5
10/31/14	Oakland Airport, Hilton	Health Fair	Seniors and Caregivers	324	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 37

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/03/14	Oakland Downtown Senior Center, Oakland	Consumer Fraud: Scams Targeting Seniors and Tips for Prevention	Seniors	38	6.5
10/09/14	Palo Vista Senior Apartments, Oakland	General LAS	Seniors and Caregivers	15	6.5
10/09/14	Berkeley Unified School District, Berkeley	General LAS	Seniors and Caregivers	86	6
10/16/14	Satellite Central Senior Homes, Oakland	General LAS	Seniors	61	5.75
10/17/14	Regional Center of the East Bay, San Leandro	General LAS	Senior Service Providers	10	6
10/20/14	Fremont Senior Center, Fremont	General Legal	Seniors	42	8.5
10/21/14	Alameda County Child Protective Services, Hayward	Stepping Up to the Plate: Guardianship and Custody Options	Senior Service Providers	26	16
10/22/14	J.L. Richard Terrace and Evergreen Annex, Oakland	General LAS	Seniors	40	4.25

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker

AAA Contact Phone: 510-577-3532

AAA Contact Email: [dwalker2@acgov.org](mailto:dwalker2@acgov.org)

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: [tliu@lashicap.org](mailto:tliu@lashicap.org) / [fdandr@lashicap.org](mailto:fdandr@lashicap.org)

10/22/14	Redwood Gardens, Berkeley	General LAS	Seniors and Caregivers	31	6.5
10/24/14	City of Fremont, Fremont	General LAS	Seniors Service Providers	13	7.5
10/27/14	Mable Howard Apartments, Berkeley	General LAS	Seniors	7	7.5
10/28/14	Hayward Area Senior Center, Hayward	General LAS	Seniors and Caregivers	25	6.75
10/28/14	Intertribal Friendship House, Oakland	Consumer Fraud: Scams Targeting Seniors and Tips for Protection	Seniors	34	4.25
10/29/14	St. Mary's Garden, Oakland	General LAS	Seniors	40	6.75
11/03/14	Vineyard Village Senior Housing, Livermore	General LAS	Seniors	9	5.5
11/03/14	Arbor Vista Senior Housing, Livermore	General LAS	Seniors	32	5.5
11/03/14	Livermore Senior Center, Livermore	General LAS	Seniors and Caregivers	9	5.25
11/04/14	City of Fremont, Human Services, Fremont	General LAS	Seniors and Service Providers	45	8
11/05/14	Westlake Christian Terrace, Oakland	General LAS	Seniors	15	5.75
11/05/14	Fremont Main Library, Fremont	General LAS	Seniors	40	7
11/06/14	Elder Care Program, Berkeley	General LAS	Seniors	24	7
11/06/14	Safeway ElderCare Support Group, Pleasanton	General LAS	Seniors and Caregivers	38	8.25
11/07/14	Native American Health Center, Oakland	General LAS	Seniors	9	5.25
11/08/14	Livermore Senior Center, Livermore	General LAS	Seniors and Caregivers	17	8.5
11/10/14	Sacramento Senior Homes, Berkeley	General LAS	Seniors	15	5.5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker

AAA Contact Phone: 510-577-3532

AAA Contact Email: [dwalker2@acgov.org](mailto:dwalker2@acgov.org)

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: [tliu@lashicap.org](mailto:tliu@lashicap.org) / [fdandr@lashicap.org](mailto:fdandr@lashicap.org)

11/17/14	South Berkeley Senior Center,	General LAS	Seniors	15	5.5
11/18/14	North Oakland Senior Center, Oakland	General LAS	Seniors and Service Providers	8	6.25
11/19/14	Allen Temple Arms Senior Apartment, Oakland	General LAS	Seniors	17	5.5
11/20/14	Sequoia Manor, Fremont	General LAS	Seniors	35	7.75
11/21/14	Area Agency on Aging, Oakland	General LAS	Senior Service Providers	35	6
11/24/14	Cottonwood Place, Fremont	General LAS	Seniors	34	8
11/25/14	Beth Eden Apartments, Oakland	General LAS	Seniors	16	6
12/02/14	Adult Protective Services, Oakland	General LAS	Senior Service Providers	7	6
12/08/14	Harrison Street Senior Housing, Oakland	General LAS	Seniors	32	5.5
12/09/14	E.E. Cleveland Manor Sr. Housing, Oakland	General LAS	Seniors	18	4.75
12/15/14	Altenheim Senior Housing, Oakland	General LAS	Seniors	6	5.5
12/16/14	Kent Gardens Senior Community, San Lorenzo	Citizenship for Seniors, Guide to Naturalization	Seniors	23	4.5
12/16/14	Lawrence Livermore National Laboratory, Livermore	General LAS	Seniors	135	5.75
12/17/14	West Berkeley Senior Center, Berkeley	Consumer Fraud: Scams Targeting Seniors	Senior Service Providers	8	6.5
12/17/14	Percy Abram Jr. Senior Apartments, Oakland	Create a Secure Future: Advance Health Care Directives	Seniors	8	6.5
12/19/14	Westlake Christian Terrace, Oakland	General LAS	Seniors	35	7



## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker

AAA Contact Phone: 510-577-3532

AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: tliu@lashicap.org / fdandr

12/22/14	Westlake Christian Terrace, Oakland	General LAS	Seniors	37	4.63
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 42

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 272

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: 408 350-3271

AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 331

Total Cases Closed in Quarter: 350

Total Units of Service for Quarter (Unit=1 Hour): 1625

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	40
65-74:	125
75-84:	120
85+:	45
Client Declined to Provide Information:	1
Total:	331

#### CLIENT GENDER

Male:	109
Female:	222
Client Declined to Provide Information:	0
Total:	331

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	121
Homebound:	6
Lives Alone:	83
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	36
Limited English:	48
Rural:	0
Greatest Economic Need (Minority):	80
Greatest Economic Need (Non-Minority):	43
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT ETHNICITY

Hispanic/Latino:	67
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#### CLIENT RACE

Two or More Races:	29
Caucasian:	201
African American:	14
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	11
Cambodian:	1
Chinese:	34
Filipino:	12
Japanese:	3
Korean:	3
Laotian:	0
Vietnamese:	4
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	5
Total:	331

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: 408 350-3271

AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	14	15	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	22	21	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	9	9	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	10	0	0
D2. Medicare:	12	11	0	0
D3. Other Health/Community Based Care:	8	7	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	24	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	4	0	0
E3. Other Housing:	26	25	2	0
INCOME MAINTENANCE				
F1. Social Security:	9	9	0	0
F2. Supplemental Security Income (SSI):	12	10	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	6	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: 408 350-3271

AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	36	27	4	22
G3. Other Individual Rights:	1	1	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	73	64	5	0
H2. Advance Health Care Directives (AHCD):	23	8	15	0
H3. Financial Powers of Attorney:	23	16	6	0
H4. Other Miscellaneous:	16	16	0	0

TOTAL CASES OPENED IN QUARTER: 331

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
292	35	23

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1568

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/3/14	Yahoo! Corporate Offices in Sunnyvale	Training for pro bono attorneys from Yahoo legal department and pro bono attorneys from Fenwick & West to participate in Power of Attorney Days at Mountain View and Campbell Senior Centers in the afternoon	Pro bono attorneys from Yahoo legal department and pro bono attorneys from Fenwick & West	24	3.5
10/6/14	Santa Clara Senior Center	Presentation on SALA for Sourcewise Advisory Council	Sourcewise Advisory Council members	30	3
10/9/14	County Mental Health Department in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors for County Staff Core Competencies Training	County Mental Health Staff	12	8
10/15/14	Santa Clara University Law School	Public Interest Law Career Fair	Law student volunteers for SALA	10	6.7

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: 408 350-3271

AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

10/23/14	Timpany Center in San Jose	County Department of Aging and Adult Services (DAAS) Aging Services Fair	Seniors, their families and caregivers, and service providers attending the fair	300	7.5
10/7/14	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	3	3
11/7/14	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	3	3
12/10/14	SALA Central Office in San Jose	Annual training for all SALA Volunteers (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	10	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 38

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/28/14	Southside Senior Center in San Jose	Presentation on Good Legal Health and Legal Planning for the Future	Senior participants at the senior center	75	2.6
11/17/14	India Community Center in Cupertino	Presentation on SALA and Prevention of Elder Abuse	Senior participants at the senior center	60	5
11/12/14	Willows Senior Centro in San Jose	Presentation on Good Legal Health and Legal Planning for the Future	Senior participants at the senior center	60	3
11/12/14	Eastside Senior Centro in San Jose	Preparation for presentation in January on Good Legal Health and Legal Planning for the Future	Senior participants at the senior center	0	1
11/24/14	Roosevelt Community Center in	Presentation on SALA and Prevention of Elder Abuse	Senior participants at the senior center	105	7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 19

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: 209 644 2636

Provider Contact Email: lgal@elconcilio.org

Total Unduplicated Client Count for Quarter: 301

Total Cases Closed in Quarter: 364

Total Units of Service for Quarter (Unit=1 Hour): 586

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	44
65-74:	98
75-84:	62
85+:	27
Client Declined to Provide Information:	70
Total:	301

#### CLIENT GENDER

Male:	145
Female:	156
Client Declined to Provide Information:	0
Total:	301

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	113
Homebound:	0
Lives Alone:	65
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	140
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	199
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	280
African American:	12
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	2
Filipino:	4
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	301

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: 209 644 2636

Provider Contact Email: lgal@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	0	2	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	5	0	5	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	15	0	15	0
C2. Conservatorship:	5	0	5	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	37	0	37	0
D2. Medicare:	14	0	14	0
D3. Other Health/Community Based Care:	11	0	11	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	14	0	14	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	12	0	12	0
E3. Other Housing:	15	0	15	0
INCOME MAINTENANCE				
F1. Social Security:	16	0	16	0
F2. Supplemental Security Income (SSI):	4	0	4	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	22	0	22	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: 209 644 2636

Provider Contact Email: lgal@elconcilio.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	5	0	5	0
G3. Other Individual Rights:	26	0	26	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	50	0	50	0
H2. Advance Health Care Directives (AHCD):	11	0	11	0
H3. Financial Powers of Attorney:	12	0	12	0
H4. Other Miscellaneous:	86	0	86	0

TOTAL CASES OPENED IN QUARTER: 364

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	364	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 586

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 52

Total Cases Closed in Quarter: 32

Total Units of Service for Quarter (Unit=1 Hour): 145

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 6  
65-74: 23  
75-84: 18  
85+: 5  
Client Declined to Provide Information: 0  
Total: 52

#### CLIENT GENDER

Male: 21  
Female: 31  
Client Declined to Provide Information: 0  
Total: 52

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 4  
Homebound: 3  
Lives Alone: 26  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 0  
Limited English: 0  
Rural: 52  
Greatest Economic Need (Minority): 1  
Greatest Economic Need (Non-Minority): 12  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 12

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 50  
African American: 0  
Native American/Native Alaskan: 1  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 1  
Client Declined to Provide Information: 0  
Total: 52

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

3

0

A2. Contracts/Warranties:

2

1

0

0

A3. Other Consumer/Finance:

1

2

1

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

1

0

0

C3. Other Family:

1

1

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

2

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

2

0

3

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

1

0

2

0

#### INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	2	0	0
G3. Other Individual Rights:	5	1	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	4	3	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	2	1	2	0
H4. Other Miscellaneous:	5	0	0	0

TOTAL CASES OPENED IN QUARTER: 35

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
15	17	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 94

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/08/14	N/A	Program Presentation	Seniors	13	1.5
10/09/14	N/A	Program Update	Agencies	18	1.5
10/14/14	N/A	Health Fair Program (10/14 & 10/15)	Seniors	125	20
11/13/14	N/A	Program Update	Agencies	10	1.5
12/11/14	N/A	Program Update	Agencies	20	1.5
12/02/14	N/A	Program Update (12/2 & 12/9)	Seniors	17	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 28

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/08/14	N/A	Program Presentation	Seniors	13	7.83
12/02/14	N/A	Program Presentation	Seniors	17	7.83
12/09/14	N/A	Program Presentation	Seniors	17	7.83

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400\*819*

AAA Contact Email: *patty@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz & San Benito*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *creightonmendivil@senio*

Total Unduplicated Client Count for Quarter: 128

Total Cases Closed in Quarter: 174

Total Units of Service for Quarter (Unit=1 Hour): 2349

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<span style="border: 1px solid black; padding: 2px;">30</span>
65-74:	<span style="border: 1px solid black; padding: 2px;">53</span>
75-84:	<span style="border: 1px solid black; padding: 2px;">23</span>
85+:	<span style="border: 1px solid black; padding: 2px;">9</span>
Client Declined to Provide Information:	<span style="border: 1px solid black; padding: 2px;">13</span>
<b>Total:</b>	<span style="border: 1px solid black; padding: 2px; background-color: #e0ffff;">128</span>

#### CLIENT GENDER

Male:	<span style="border: 1px solid black; padding: 2px;">52</span>
Female:	<span style="border: 1px solid black; padding: 2px;">76</span>
Client Declined to Provide Information:	<span style="border: 1px solid black; padding: 2px;"></span>
<b>Total:</b>	<span style="border: 1px solid black; padding: 2px; background-color: #e0ffff;">128</span>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<span style="border: 1px solid black; padding: 2px;">26</span>
Homebound:	<span style="border: 1px solid black; padding: 2px;">6</span>
Lives Alone:	<span style="border: 1px solid black; padding: 2px;">14</span>
Institutionalized:	<span style="border: 1px solid black; padding: 2px;">7</span>
Suspected Victim of Elder Abuse/Exploitation:	<span style="border: 1px solid black; padding: 2px;">3</span>
Limited English:	<span style="border: 1px solid black; padding: 2px;">20</span>
Rural:	<span style="border: 1px solid black; padding: 2px;">19</span>
Greatest Economic Need (Minority):	<span style="border: 1px solid black; padding: 2px;">15</span>
Greatest Economic Need (Non-Minority):	<span style="border: 1px solid black; padding: 2px;">5</span>
Greatest Economic Need (Minority Status Unknown):	<span style="border: 1px solid black; padding: 2px;">0</span>

#### CLIENT ETHNICITY

Hispanic/Latino:	<span style="border: 1px solid black; padding: 2px;">27</span>
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#### CLIENT RACE

Two or More Races:	<span style="border: 1px solid black; padding: 2px;">0</span>
Caucasian:	<span style="border: 1px solid black; padding: 2px;">96</span>
African American:	<span style="border: 1px solid black; padding: 2px;">1</span>
Native American/Native Alaskan:	<span style="border: 1px solid black; padding: 2px;">0</span>
Asian/Pacific Islander	
Asian Indian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Cambodian:	<span style="border: 1px solid black; padding: 2px;">1</span>
Chinese:	<span style="border: 1px solid black; padding: 2px;">0</span>
Filipino:	<span style="border: 1px solid black; padding: 2px;">0</span>
Japanese:	<span style="border: 1px solid black; padding: 2px;">0</span>
Korean:	<span style="border: 1px solid black; padding: 2px;">0</span>
Laotian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Vietnamese:	<span style="border: 1px solid black; padding: 2px;">0</span>
Guamanian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Hawaiian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Samoan:	<span style="border: 1px solid black; padding: 2px;">0</span>
Other Asian/Pacific Islander:	<span style="border: 1px solid black; padding: 2px;">2</span>
Race Unknown/Some Other Race:	<span style="border: 1px solid black; padding: 2px;"></span>
Client Declined to Provide Information:	<span style="border: 1px solid black; padding: 2px;">28</span>
<b>Total:</b>	<span style="border: 1px solid black; padding: 2px; background-color: #e0ffff;">128</span>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400\*819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz & San Benito

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831-426-8824

Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	1	0	0
A2. Contracts/Warranties:	2	1	1	0
A3. Other Consumer/Finance:	0	8	5	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	6	2	0
D2. Medicare:	1	2	6	0
D3. Other Health/Community Based Care:	4	6	3	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	33	20	11	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	1	9	2
E3. Other Housing:	12	18	8	0
INCOME MAINTENANCE				
F1. Social Security:	9	3	2	0
F2. Supplemental Security Income (SSI):	11	5	3	0
F3. Pensions/Retiree Benefits:	0	1	1	0
F4. Other Income Maintenance:	2	5	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400\*819*

AAA Contact Email: *pattyt@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz & San Benito*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *creightonmendivil@senio*

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="5"/>	<input type="text" value="6"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="9"/>	<input type="text" value="2"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="15"/>	<input type="text" value="0"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="4"/>	<input type="text" value="7"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="95"/>	<input type="text" value="76"/>	<input type="text" value="3"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: (559) 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: CENTRAL CALIFORNIA LEGAL SERVICES, INC

County(ies): FRESNO & MADERA

Provider Contact Name: Kim Taing/Valerie Hanneman (Su) Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org/v

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter: 101

Total Units of Service for Quarter (Unit=1 Hour): 372

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	25
65-74:	46
75-84:	9
85+:	4
Client Declined to Provide Information:	0
<b>Total:</b>	<b>84</b>

#### CLIENT GENDER

Male:	35
Female:	49
Client Declined to Provide Information:	0
<b>Total:</b>	<b>84</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	42
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	9
Rural:	0
Greatest Economic Need (Minority):	23
Greatest Economic Need (Non-Minority):	57
Greatest Economic Need (Minority Status Unknown):	4

#### CLIENT ETHNICITY

Hispanic/Latino:	45
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#### CLIENT RACE

Two or More Races:	3
Caucasian:	23
African American:	10
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	44
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
<b>Total:</b>	<b>84</b>



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: (559) 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: CENTRAL CALIFORNIA LEGAL SERVICES, INC

County(ies): FRESNO & MADERA

Provider Contact Name: Kim Taing/Valerie Hanneman (Su) Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org/v

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	1	3	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	2	1	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	1	3	0
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	60	42	24	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	0	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	2	4	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: (559) 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: CENTRAL CALIFORNIA LEGAL SERVICES, INC

County(ies): FRESNO & MADERA

Provider Contact Name: Kim Taing/Valerie Hanneman (Su

Provider Contact Phone: (559) 570-1230, (559) 570-1

Provider Contact Email: kim@centralcallegal.org/v

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="11"/>	<input type="text" value="0"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="55"/>	<input type="text" value="44"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 733-8770

Provider Contact Email: lyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 21

Total Cases Closed in Quarter: 22

Total Units of Service for Quarter (Unit=1 Hour): 89

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 5  
65-74: 3  
75-84: 12  
85+: 1  
Client Declined to Provide Information: 0  
Total: 21

#### CLIENT GENDER

Male: 5  
Female: 16  
Client Declined to Provide Information: 21  
Total: 42

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 9  
Homebound: 0  
Lives Alone: 11  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 4  
Limited English: 3  
Rural: 0  
Greatest Economic Need (Minority): 9  
Greatest Economic Need (Non-Minority): 7  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 6

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 18  
African American: 2  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 1  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 0  
Client Declined to Provide Information: 0  
Total: 21

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 733-8770

Provider Contact Email: lyany@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	2	0
A2. Contracts/Warranties:	2	1	2	0
A3. Other Consumer/Finance:	2	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	0	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	1	0	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	0	1	0
E3. Other Housing:	0	1	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 733-8770

Provider Contact Email: lyan@centralcallegal.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	3	2	0
H2. Advance Health Care Directives (AHCD):	3	1	0	0
H3. Financial Powers of Attorney:	2	0	1	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 34

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
8	13	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 84

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
12/5	Central Valley	"Valley Views on the Law" interview on unfair debt collection practices, specifically discussed services to Valley seniors	Radio listeners in the Central Valley	100	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 733-8770

Provider Contact Email: lyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 61

Total Cases Closed in Quarter: 69

Total Units of Service for Quarter (Unit=1 Hour): 237

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	17
65-74:	26
75-84:	12
85+:	6
Client Declined to Provide Information:	0
<b>Total:</b>	<b>61</b>

#### CLIENT GENDER

Male:	21
Female:	40
Client Declined to Provide Information:	0
<b>Total:</b>	<b>61</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	1
Lives Alone:	31
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	5
Rural:	1
Greatest Economic Need (Minority):	27
Greatest Economic Need (Non-Minority):	19
Greatest Economic Need (Minority Status Unknown):	2

#### CLIENT ETHNICITY

Hispanic/Latino:	27
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	54
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
<b>Total:</b>	<b>61</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 733-8770

Provider Contact Email: lyan@centralcallegal.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

1

2

0

A2. Contracts/Warranties:

1

0

0

0

A3. Other Consumer/Finance:

0

0

1

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

5

1

2

0

D2. Medicare:

6

2

1

0

D3. Other Health/Community Based Care:

3

0

3

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

22

13

12

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

5

3

0

0

E3. Other Housing:

6

0

1

1

#### INCOME MAINTENANCE

F1. Social Security:

1

0

0

0

F2. Supplemental Security Income (SSI):

2

3

0

0

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

3

0

1

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 733-8770

Provider Contact Email: lyan@centralcallegal.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="6"/>	<input type="text" value="1"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="15"/>	<input type="text" value="1"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="11"/>	<input type="text" value="0"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="8"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="26"/>	<input type="text" value="41"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="12/5"/>	<input type="text" value="Central Valley"/>	<input collection="" debt="" discussed="" interview="" on="" practices,="" seniors"="" services="" specifically="" to="" type="text" unfair="" valley="" value="Valley Views on the Law"/>	<input type="text" value="Radio listeners in the Central Valley"/>	<input type="text" value="100"/>	<input type="text" value="5"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter: 5

Total Cases Closed in Quarter: 7

Total Units of Service for Quarter (Unit=1 Hour): 128

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 1  
65-74: 3  
75-84: 0  
85+: 1  
Client Declined to Provide Information: 0  
Total: 5

#### CLIENT GENDER

Male: 1  
Female: 4  
Client Declined to Provide Information: 0  
Total: 5

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0  
Homebound: 0  
Lives Alone: 5  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 0  
Limited English: 0  
Rural: 5  
Greatest Economic Need (Minority): 0  
Greatest Economic Need (Non-Minority): 0  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 0  
African American: 0  
Native American/Native Alaskan: 5  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 0  
Client Declined to Provide Information: 0  
Total: 5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	2	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email: dalther@calindian.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805-925-9554

AAA Contact Email: *seniors@kcbx.net*

Provider Name: Central Coast Commission for Senior Citizens

County(ies): San Luis Obispo

Provider Contact Name: **Not Provided**

Provider Contact Phone: **Not Provided**

Provider Contact Email: **Not Provided**

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 26

Total Units of Service for Quarter (Unit=1 Hour): 275

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 12

65-74: 16

75-84: 17

85+: 5

Client Declined to Provide Information: 1

Total: 51

#### CLIENT GENDER

Male: 21

Female: 30

Client Declined to Provide Information: 0

Total: 51

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 7

Homebound: 1

Lives Alone: 21

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 4

Limited English: 0

Rural: 15

Greatest Economic Need (Minority): 1

Greatest Economic Need (Non-Minority): 5

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 2

#### CLIENT RACE

Two or More Races: 0

Caucasian: 44

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 1

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 5

Client Declined to Provide Information: 1

Total: 51

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens

County(ies): San Luis Obispo

Provider Contact Name: Not Provided

Provider Contact Phone: Not Provided

Provider Contact Email: Not Provided

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	1	1	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	2	0	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	5	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	4	2	0	1
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens

County(ies): San Luis Obispo

Provider Contact Name: Not Provided

Provider Contact Phone: Not Provided

Provider Contact Email: Not Provided

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="1"/>
G3. Other Individual Rights:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="7"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="11"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="16"/>	<input type="text" value="8"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="10/27/14"/>	<input type="text" value="WS Robles Terrace, Paso Robles"/>	<input type="text" value="Preventing Elder Abuse and how to handle it if it happens"/>	<input type="text" value="Low income senior residents"/>	<input type="text" value="10"/>	<input type="text" value="2.5"/>
<input type="text" value="10/22/14"/>	<input type="text" value="Ocean View Manor People's self-help housing"/>	<input type="text" value="Elder Abuse, scams, tips for avoiding it and what SLSP does"/>	<input type="text" value="Low income seniors"/>	<input type="text" value="30"/>	<input type="text" value="2"/>
<input type="text" value="10/30/14"/>	<input type="text" value="Templeton Place Apartments"/>	<input type="text" value="Preventing and dealing with Elder Abuse"/>	<input type="text" value="Low income seniors"/>	<input type="text" value="10"/>	<input type="text" value="2"/>
<input type="text" value="11/3/14"/>	<input type="text" value="SLO Library Community Room"/>	<input type="text" value="Financial Elder Abuse—working together to prevent it"/>	<input type="text" value="Professional who work with seniors and bankers"/>	<input type="text" value="30"/>	<input type="text" value="2.5"/>
<input type="text" value="11/7/14"/>	<input type="text" value="Judson Terrace, SLO"/>	<input type="text" value="Elder Abuse, scams, tips for avoiding it and what SLSP does"/>	<input type="text" value="Low income seniors"/>	<input type="text" value="10"/>	<input type="text" value="1"/>
<input type="text" value="12/31/14"/>	<input type="text" value="Madonna Inn"/>	<input type="text" value="SLSP Services and Elder Abuse"/>	<input type="text" value="Senior women"/>	<input type="text" value="60"/>	<input type="text" value="1"/>

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805-925-9554

AAA Contact Email: *seniors@kcbx.net*

Provider Name: Central Coast Commission for Senior Citizens

County(ies): San Luis Obispo

Provider Contact Name: *Not Provided*

Provider Contact Phone: *Not Provided*

Provider Contact Email: *Not Provided*

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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Brian Murphy 1-30-2015 for Christi

AAA Contact Phone: (805) 477-7305

AAA Contact Email: Christine voth@ventura.org

Provider Name: Grey Law of Ventura County Inc.

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone: 805 658-2266

Provider Contact Email: Msw98488@aol.com

Total Unduplicated Client Count for Quarter: 270

Total Cases Closed in Quarter: 279

Total Units of Service for Quarter (Unit=1 Hour): 348

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	44
65-74:	98
75-84:	96
85+:	32
Client Declined to Provide Information:	0
Total:	270

#### CLIENT GENDER

Male:	102
Female:	168
Client Declined to Provide Information:	0
Total:	270

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	55
Homebound:	4
Lives Alone:	175
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	82
Rural:	60
Greatest Economic Need (Minority):	91
Greatest Economic Need (Non-Minority):	95
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	66
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#### CLIENT RACE

Two or More Races:	20
Caucasian:	188
African American:	7
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	8
Filipino:	13
Japanese:	4
Korean:	4
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	3
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	10
Total:	270



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Brian Murphy 1-30-2015 for Christi

AAA Contact Phone: (805) 477-7305

AAA Contact Email: Christine voth@ventura.org

Provider Name: Grey Law of Ventura County Inc.

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone: 805 658-2266

Provider Contact Email: Msw98488@aol.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	6	6	0	0
A3. Other Consumer/Finance:	60	58	1	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	38	36	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	10	10	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	20	20	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	5	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	20	19	1	0
F2. Supplemental Security Income (SSI):	18	18	0	0
F3. Pensions/Retiree Benefits:	13	13	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Brian Murphy 1-30-2015 for Christi

AAA Contact Phone: (805) 477-7305

AAA Contact Email: Christine voth@ventura.org

Provider Name: Grey Law of Ventura County Inc.

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone: 805 658-2266

Provider Contact Email: Msw98488@aol.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="25"/>	<input type="text" value="25"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="64"/>	<input type="text" value="64"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="274"/>	<input type="text" value="4"/>	<input type="text" value="1"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Oct 6	Ventura Vineyard	LIFE class	Church Group	20	3
Oct 7	Sea Esta Mobile	Grey Law	Gen Public	9	2
Oct 18	Oxnard Fam Circ Alzheimer's Assoc.	Grey Law	Seniors, caregivers	122	5
Dec 1	South Ox Center	LIFE class	Seniors	4	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian

AAA Contact Phone: 213-738-2629

AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 159

Total Cases Closed in Quarter: 182

Total Units of Service for Quarter (Unit=1 Hour): 1817

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 29  
65-74: 66  
75-84: 41  
85+: 23  
Client Declined to Provide Information: 0  
Total: 159

#### CLIENT GENDER

Male: 45  
Female: 114  
Client Declined to Provide Information: 0  
Total: 159

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 86  
Homebound: 3  
Lives Alone: 70  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 9  
Limited English: 29  
Rural: 0  
Greatest Economic Need (Minority): 82  
Greatest Economic Need (Non-Minority): 81  
Greatest Economic Need (Minority Status Unknown): 78

#### CLIENT ETHNICITY

Hispanic/Latino: 44

#### CLIENT RACE

Two or More Races: 4  
Caucasian: 96  
African American: 36  
Native American/Native Alaskan: 1  
Asian/Pacific Islander  
Asian Indian: 2  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 6  
Race Unknown/Some Other Race: 12  
Client Declined to Provide Information: 2  
Total: 159

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian

AAA Contact Phone: 213-738-2629

AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

13

13

4

0

A2. Contracts/Warranties:

4

4

0

0

A3. Other Consumer/Finance:

5

2

3

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

4

2

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

9

4

11

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

2

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

6

6

0

1

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

17

9

1

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

17

16

7

2

E3. Other Housing:

1

1

0

1

#### INCOME MAINTENANCE

F1. Social Security:

4

3

1

2

F2. Supplemental Security Income (SSI):

9

6

0

1

F3. Pensions/Retiree Benefits:

2

2

0

0

F4. Other Income Maintenance:

1

1

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian

AAA Contact Phone: 213-738-2629

AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	0	0
G3. Other Individual Rights:	14	3	0	12

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	26	19	7	0
H2. Advance Health Care Directives (AHCD):	21	3	17	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	12	12	0	1

TOTAL CASES OPENED IN QUARTER: 170

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
111	51	20

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1817

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Gabriella Garcia

AAA Contact Phone: (909) 891-9042

AAA Contact Email: Gabriella.Garcia@hss.sbcounty.org

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Director

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 227

Total Cases Closed in Quarter: 309

Total Units of Service for Quarter (Unit=1 Hour): 993

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	45
65-74:	91
75-84:	70
85+:	21
Client Declined to Provide Information:	0
<b>Total:</b>	<b>227</b>

#### CLIENT GENDER

Male:	73
Female:	154
Client Declined to Provide Information:	0
<b>Total:</b>	<b>227</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	95
Homebound:	0
Lives Alone:	118
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	13
Rural:	20
Greatest Economic Need (Minority):	27
Greatest Economic Need (Non-Minority):	22
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	48
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#### CLIENT RACE

Two or More Races:	19
Caucasian:	169
African American:	31
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
<b>Total:</b>	<b>227</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Gabriella Garcia

AAA Contact Phone: (909) 891-9042

AAA Contact Email: Gabriella.Garcia@hss.sbcount

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	24	34	5	7
A2. Contracts/Warranties:	12	10	6	0
A3. Other Consumer/Finance:	7	7	0	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	2	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	11	14	7	1
C2. Conservatorship:	1	3	0	0
C3. Other Family:	2	5	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	4	1	1
D2. Medicare:	3	3	0	0
D3. Other Health/Community Based Care:	1	1	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	39	42	16	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	18	10	6	0
E3. Other Housing:	8	11	2	0
INCOME MAINTENANCE				
F1. Social Security:	3	4	0	0
F2. Supplemental Security Income (SSI):	5	5	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Gabriella Garcia

AAA Contact Phone: (909) 891-9042

AAA Contact Email: Gabriella.Garcia@hss.sbcount

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	12	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	51	21	30	0
H2. Advance Health Care Directives (AHCD):	24	3	12	0
H3. Financial Powers of Attorney:	16	3	10	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 245

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
200	97	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 981

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10//02/201	Yucaipa Senior Center Yucaipa, CA	Senior Health Fair	Seniors 60 and older	80	5.8
10/20/2014	Ontario Senior Center Ontario, CA	Health & Resource Fair	Seniors	290	3
12/04/2014	Redlands Senior Center Redlands, CA	East Valley Regional Council: ICLS Services / Consumer Issues	Seniors	25	2
12/04/2014	Redlands Senior Center Redlands, CA	ICLS Services	Seniors	40	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12



## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Gabriella Garcia

AAA Contact Phone: (909) 891-9042

AAA Contact Email: Gabriella.Garcia@hss.sbcoun

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 21

AAA Name:

AAA Contact Name: **Deniece Berry**

AAA Contact Phone: **951-867-3858**

AAA Contact Email: **DLBerry@co.riverside.ca.us**

Provider Name: **Inland Counties Legal Services, Inc.**

County(ies): **Riverside**

Provider Contact Name: **Irene C. Morales, Executive Direc** Provider Contact Phone: **(951) 368-2540**

Provider Contact Email: **imorales@icls.org**

Total Unduplicated Client Count for Quarter: **91**

Total Cases Closed in Quarter: **122**

Total Units of Service for Quarter (Unit=1 Hour): **589**

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<b>29</b>
65-74:	<b>34</b>
75-84:	<b>21</b>
85+:	<b>7</b>
Client Declined to Provide Information:	<b>0</b>
Total:	<b>91</b>

#### CLIENT GENDER

Male:	<b>24</b>
Female:	<b>67</b>
Client Declined to Provide Information:	<b>0</b>
Total:	<b>91</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<b>22</b>
Homebound:	<b>0</b>
Lives Alone:	<b>44</b>
Institutionalized:	<b>0</b>
Suspected Victim of Elder Abuse/Exploitation:	<b>2</b>
Limited English:	<b>10</b>
Rural:	<b>36</b>
Greatest Economic Need (Minority):	<b>28</b>
Greatest Economic Need (Non-Minority):	<b>10</b>
Greatest Economic Need (Minority Status Unknown):	<b>0</b>

#### CLIENT ETHNICITY

Hispanic/Latino:	<b>23</b>
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#### CLIENT RACE

Two or More Races:	<b>1</b>
Caucasian:	<b>74</b>
African American:	<b>9</b>
Native American/Native Alaskan:	<b>0</b>
Asian/Pacific Islander	
Asian Indian:	<b>1</b>
Cambodian:	<b>0</b>
Chinese:	<b>1</b>
Filipino:	<b>0</b>
Japanese:	<b>0</b>
Korean:	<b>0</b>
Laotian:	<b>0</b>
Vietnamese:	<b>0</b>
Guamanian:	<b>0</b>
Hawaiian:	<b>0</b>
Samoan:	<b>0</b>
Other Asian/Pacific Islander:	<b>0</b>
Race Unknown/Some Other Race:	<b>5</b>
Client Declined to Provide Information:	<b>0</b>
Total:	<b>91</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 21

AAA Name:

AAA Contact Name: **Deniece Berry**

AAA Contact Phone: **951-867-3858**

AAA Contact Email: **DLBerry@co.riverside.ca.us**

Provider Name: **Inland Counties Legal Services, Inc.**

County(ies): **Riverside**

Provider Contact Name: **Irene C. Morales, Executive Direc**

Provider Contact Phone: **(951) 368-2540**

Provider Contact Email: **imorales@icls.org**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	9	11	3	0
A2. Contracts/Warranties:	10	12	2	0
A3. Other Consumer/Finance:	2	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	6	4	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	4	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	3	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	11	7	3	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	5	1	1
E3. Other Housing:	3	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	3	2	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	10	0	

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 21

AAA Name:

AAA Contact Name: **Deniece Berry**

AAA Contact Phone: **951-867-3858**

AAA Contact Email: **DLBerry@co.riverside.ca.us**

Provider Name: **Inland Counties Legal Services, Inc.**

County(ies): **Riverside**

Provider Contact Name: **Irene C. Morales, Executive Direc**

Provider Contact Phone: **(951) 368-2540**

Provider Contact Email: **imorales@icls.org**

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="26"/>	<input type="text" value="15"/>	<input type="text" value="11"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="1"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="89"/>	<input type="text" value="29"/>	<input type="text" value="4"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 611

Total Cases Closed in Quarter: 588

Total Units of Service for Quarter (Unit=1 Hour): 1888

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	196
65-74:	261
75-84:	123
85+:	31
Client Declined to Provide Information:	0
Total:	611

#### CLIENT GENDER

Male:	237
Female:	374
Client Declined to Provide Information:	0
Total:	611

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	397
Institutionalized:	13
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	86
Rural:	0
Greatest Economic Need (Minority):	150
Greatest Economic Need (Non-Minority):	109
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	0
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#### CLIENT RACE

Two or More Races:	10
Caucasian:	353
African American:	32
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	13
Japanese:	2
Korean:	10
Laotian:	0
Vietnamese:	39
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	136
Client Declined to Provide Information:	0
Total:	611

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	113	58	0	1
A2. Contracts/Warranties:	20	15	22	0
A3. Other Consumer/Finance:	11	10	1	0
EMPLOYMENT				
B1. Discrimination:	2	1	0	0
B2. Other Employment:	32	28	3	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	37	29	3	1
C2. Conservatorship:	13	8	0	8
C3. Other Family:	16	14	0	2
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	18	19	4	0
D2. Medicare:	24	20	3	0
D3. Other Health/Community Based Care:	37	27	7	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	152	107	24	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	25	15	2	0
E3. Other Housing:	27	20	1	0
INCOME MAINTENANCE				
F1. Social Security:	23	17	5	0
F2. Supplemental Security Income (SSI):	15	9	8	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	10	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	15	12	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	33	34	0	0
H2. Advance Health Care Directives (AHCD):	12	8	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	30	20	2	0

TOTAL CASES OPENED IN QUARTER: 667

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
483	87	18

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1846

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/11/14	Garden Grove	Health Expo	Seniors	150	8
10/17/14	Fullerton	Multicultural Fair	Seniors	23	3
10/15/14	Yorba Linda	Resource Fair	Seniors	100	4
11/8/14	Anaheim	Senior Expo	Seniors	150	6
11/23/14	Santa Ana	Community Event	Community	2500	5
12/14/14	Irvine	Clinic in the Park	Community	50	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 30

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/14/14	Fullerton	Medi-Cal	Community	20	2
10/15/14	Westminster	Medicare/Medi-Cal	Vietnamese	30	2
10/23/14	Los Alamitos	Medi-Cal	Community	20	1
10/24/14	Fountain Valley	Advanced Health Care Directives	Vietnamese	30	3
12/9/14	Santa Ana	Medi-Cal Estate Recovery	Seniors	30	2
12/12/14	Buena Park	Medicare/Medi-Cal	Seniors & Disabled	25	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x202*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

Total Unduplicated Client Count for Quarter: 679

Total Cases Closed in Quarter: 778

Total Units of Service for Quarter (Unit=1 Hour): 1169

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	158
65-74:	289
75-84:	230
85+:	101
Client Declined to Provide Information:	0
<b>Total:</b>	<b>778</b>

#### CLIENT GENDER

Male:	236
Female:	542
Client Declined to Provide Information:	0
<b>Total:</b>	<b>778</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	394
Homebound:	23
Lives Alone:	484
Institutionalized:	17
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	33
Rural:	1
Greatest Economic Need (Minority):	111
Greatest Economic Need (Non-Minority):	320
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	99
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#### CLIENT RACE

Two or More Races:	7
Caucasian:	565
African American:	53
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	7
Filipino:	22
Japanese:	4
Korean:	0
Laotian:	1
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	2
<b>Total:</b>	<b>679</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: Marilyn.driscoll@sdcountry.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Pablo Corona

Provider Contact Phone: 858-565-8772 x202

Provider Contact Email: pcorona@seniorlaw-sd.or

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	21	18	3	0
A2. Contracts/Warranties:	54	39	15	0
A3. Other Consumer/Finance:	27	23	4	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	4	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	30	26	4	0
C2. Conservatorship:	3	3	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	15	14	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	2	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	135	112	23	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	41	28	13	0
E3. Other Housing:	38	28	10	0

#### INCOME MAINTENANCE

F1. Social Security:	35	28	7	0
F2. Supplemental Security Income (SSI):	8	8	0	0
F3. Pensions/Retiree Benefits:	5	4	1	0
F4. Other Income Maintenance:	8	7	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Pablo Corona

Provider Contact Phone: 858-565-8772 x202

Provider Contact Email: pcorona@seniorlaw-sd.or

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	13	4	0
G3. Other Individual Rights:	95	88	7	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	143	91	52	0
H2. Advance Health Care Directives (AHCD):	9	2	7	0
H3. Financial Powers of Attorney:	48	25	23	0
H4. Other Miscellaneous:	35	30	5	0

TOTAL CASES OPENED IN QUARTER: 778

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
597	181	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1140

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
12/05/14	Gary and Mary West Wellness Center	Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams	Seniors 60+	7	4.5
12/08/14	AIS Advisory Council	Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams	AIS Advisory Council members	40	2
12/10/14	San Marcos Library Presentation	Critical Legal Issues for Seniors	Seniors 60+	26	4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x202*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
	San Diego Center for the Blind	Conservatorships, Wills and Elder Abuse and Scams	Seniors 60+	10	4
10/17/14	Gary and Mary West Wellness Center	Elder Law, Senior Legal Services	Seniors 60+	85	4
11/06/14	Joslyn Senior Center	Critical Legal Issues for Seniors	Seniors 60+	12	5
11/21/14	Gary and Mary West Wellness Center	Elder Law, Senior Legal Services	Seniors 60+	18	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone: 760-339-6450

AAA Contact Email: karlaflores@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x232

Provider Contact Email: pcorona@seniorlaw-sd.or

Total Unduplicated Client Count for Quarter: 76

Total Cases Closed in Quarter: 76

Total Units of Service for Quarter (Unit=1 Hour): 121

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	18
65-74:	30
75-84:	20
85+:	8
Client Declined to Provide Information:	0
Total:	76

#### CLIENT GENDER

Male:	34
Female:	42
Client Declined to Provide Information:	0
Total:	76

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	45
Homebound:	1
Lives Alone:	43
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	51
Rural:	76
Greatest Economic Need (Minority):	56
Greatest Economic Need (Non-Minority):	20
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	54
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	73
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	76

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone: 760-339-6450

AAA Contact Email: karlaflores@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x232

Provider Contact Email: pcorona@seniorlaw-sd.or

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

7

5

1

1

A3. Other Consumer/Finance:

2

2

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

3

3

0

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

1

0

1

0

E3. Other Housing:

2

1

1

0

#### INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone: 760-339-6450

AAA Contact Email: karlaflores@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x232

Provider Contact Email: pcorona@seniorlaw-sd.or

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	7	8	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	4	1	3	0
H4. Other Miscellaneous:	37	27	10	0

TOTAL CASES OPENED IN QUARTER: 76

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
49	26	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 116

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/23/14	Imperial Valley ROP	Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams	Seniors 60+	122	4.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 268

Total Cases Closed in Quarter: 307

Total Units of Service for Quarter (Unit=1 Hour): 2414

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	38
65-74:	88
75-84:	69
85+:	73
Client Declined to Provide Information:	0
<b>Total:</b>	<b>268</b>

#### CLIENT GENDER

Male:	91
Female:	175
Client Declined to Provide Information:	2
<b>Total:</b>	<b>268</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	117
Homebound:	6
Lives Alone:	120
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	62
Rural:	0
Greatest Economic Need (Minority):	140
Greatest Economic Need (Non-Minority):	133
Greatest Economic Need (Minority Status Unknown):	128

#### CLIENT ETHNICITY

Hispanic/Latino:	46
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	169
African American:	62
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	21
Client Declined to Provide Information:	7
<b>Total:</b>	<b>268</b>



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	26	16	5	1
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	7	5	4	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	10	9	3	1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	15	5	16	1
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	2	1	0
D2. Medicare:	3	1	0	0
D3. Other Health/Community Based Care:	6	4	2	2

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	23	20	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	15	4	0
E3. Other Housing:	3	2	0	0

#### INCOME MAINTENANCE

F1. Social Security:	8	7	1	1
F2. Supplemental Security Income (SSI):	13	6	1	2
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	3	5	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="83"/>	<input type="text" value="14"/>	<input type="text" value="4"/>	<input type="text" value="70"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="26"/>	<input type="text" value="15"/>	<input type="text" value="11"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="29"/>	<input type="text" value="4"/>	<input type="text" value="17"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="13"/>	<input type="text" value="15"/>	<input type="text" value="2"/>	<input type="text" value="1"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="151"/>	<input type="text" value="77"/>	<input type="text" value="79"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="10/7/2014"/>		[Pro Bono] Training to Latham and O'Melveny on SSI/Reparations Advocacy	<input type="text" value="Seniors"/>	<input type="text" value="10"/>	<input type="text" value="6"/>
<input type="text" value="10/7/2014"/>		Pro bono training on SSI issues and appealing Holocaust reparations issues.	<input type="text" value="Seniors"/>	<input type="text" value="13"/>	<input type="text" value="6"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby

AAA Contact Phone: (707) 262-4502

AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Lake and Mendocino

Provider Contact Name: Angelica Millan

Provider Contact Phone: (707) 513-1023

Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter: 61

Total Units of Service for Quarter (Unit=1 Hour): 293

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 16  
65-74: 22  
75-84: 11  
85+: 5  
Client Declined to Provide Information: 0  
Total: 54

#### CLIENT GENDER

Male: 20  
Female: 34  
Client Declined to Provide Information: 0  
Total: 54

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 38  
Homebound: 2  
Lives Alone: 33  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 3  
Limited English: 2  
Rural: 54  
Greatest Economic Need (Minority): 3  
Greatest Economic Need (Non-Minority): 45  
Greatest Economic Need (Minority Status Unknown): 6

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CLIENT RACE

Two or More Races: 1  
Caucasian: 46  
African American: 1  
Native American/Native Alaskan: 1  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 1  
Race Unknown/Some Other Race: 4  
Client Declined to Provide Information: 0  
Total: 54

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby

AAA Contact Phone: (707) 262-4502

AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Lake and Mendocino

Provider Contact Name: Angelica Millan

Provider Contact Phone: (707) 513-1023

Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	9	8	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	0	0	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	3	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	21	23	5	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	4	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	3	0	0
F2. Supplemental Security Income (SSI):	3	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby

AAA Contact Phone: (707) 262-4502

AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Lake and Mendocino

Provider Contact Name: Angelica Millan

Provider Contact Phone: (707) 513-1023

Provider Contact Email: amillan@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	2	2	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 65

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
51	9	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 285

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/2/2014	Willits	Presentation to APS re Our Services	APS/Senior Services	15	1.6
10/4/2014	Ukiah	Table at Northern Circle frye bread cook	The Public	20	4
10/8/2014	Webinar	Webinar Presentation to Senior Centers & Other Senior Service Providers re Our Services	Senior Service Providers	12	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson

AAA Contact Phone: 707-565-5950

AAA Contact Email: [awilson@schsd.org](mailto:awilson@schsd.org)

Provider Name: COUNCIL ON AGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Paul Miller

Provider Contact Phone: 707-525-0143 x 143 & 707-

Provider Contact Email: [pmiller@councilonaging.org](mailto:pmiller@councilonaging.org)

Total Unduplicated Client Count for Quarter: 268

Total Cases Closed in Quarter: 427

Total Units of Service for Quarter (Unit=1 Hour): 591

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	58
65-74:	44
75-84:	56
85+:	33
Client Declined to Provide Information:	77
Total:	268

#### CLIENT GENDER

Male:	78
Female:	190
Client Declined to Provide Information:	0
Total:	268

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	73
Homebound:	23
Lives Alone:	68
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	34
Rural:	92
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	3
Greatest Economic Need (Minority Status Unknown):	148

#### CLIENT ETHNICITY

Hispanic/Latino:	14
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	251
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	0
Total:	268

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson

AAA Contact Phone: 707-565-5950

AAA Contact Email: awilson@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Paul Miller

Provider Contact Phone: 707-525-0143 x 143 & 707- Provider Contact Email: pmiller@councilonaging.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	11	2	0
A2. Contracts/Warranties:	7	5	1	0
A3. Other Consumer/Finance:	12	11	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	9	8	2	0
C3. Other Family:	5	5	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	7	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	8	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	11	0	0
E3. Other Housing:	6	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	4	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	9	9	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson

AAA Contact Phone: 707-565-5950

AAA Contact Email: awilson@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Paul Miller

Provider Contact Phone: 707-525-0143 x 143 & 707-

Provider Contact Email: pmiller@councilonaging.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0
G3. Other Individual Rights:	28	18	11	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	145	134	15	0
H2. Advance Health Care Directives (AHCD):	56	46	13	0
H3. Financial Powers of Attorney:	61	52	13	0
H4. Other Miscellaneous:	1	21	0	0

TOTAL CASES OPENED IN QUARTER: 397

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
366	61	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 542

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
11/4, 12/2	Rohnert Park Senior Center	Legal Clinic (attorney-la)	Seniors	0	5
11/18, 12/	Sebastopol Senior Center	Legal Clinic (attorney-br)	Seniors	0	3
10/13, 11/	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	0	6
10/13, 11/	Petaluma Senior Center	Legal Clinic (attorney-mk)	Seniors	0	9
12/18	Sebastopol Senior Center	Legal Clinic (attorney-mk)	Seniors	0	3
10/21, 11/	Russian River Senior Resource Center, Guerneville, CA	Legal Clinic (attorney-mk)	Seniors	0	8



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson

AAA Contact Phone: 707-565-5950

AAA Contact Email: awilson@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Paul Miller

Provider Contact Phone: 707-525-0143 x 143 & 707-

Provider Contact Email: pmiller@councilonaging.

10/14, 11/	Council on Aging Large Conference Room, Santa Rosa,	Legal Clinic (attorney-mk)	Seniors	0	3
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 17

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 37

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/9/14	Kaiser Permanente, Santa Rosa	"Estate Planning and Health Care Directives" with Paul Miller, Esq.	Seniors	25	0
10/14/14	Santa Rosa Junior College, Santa Rosa	"Death, Aging and Dying" with Paul Miller, Esq.	Students in Psych 56 class	30	0
10/20/14	YMCA, Santa Rosa, California	YMCA presentation on estate planning basics with Paul Miller, Esq.	Seniors 60+	10	3
10/22/14	Council on Aging, 30 Kawana Springs Road, Santa Rosa, CA	"Elder and Dependent Abuse Seminar" with Ryan Thomas, Esq. and Aisha Richards, MSW with APS – Multidisciplinary Program	Seniors 60+	6	3
10/23/14	PEP Housing, 400 Casa Grande, Petaluma, CA	"End of Life and Estate Planning", Maria Keene, Esq.	Seniors 60+, Unable to travel to COA	11	0
10/28/15	Marriott Hotel, Santa Rosa	"Probate Boot Camp" with Paul Miller, Esq.	Estate Planning Attorneys, National Business Institute conference	20	0
11/12/14	Friends House, Santa Rosa, CA	Estate Planning Workshop, with Paul Miller, Esq.	Seniors 60+, unable to travel to COA	22	3
11/20/14	Council on Aging, 30 Kawana Springs, Santa Rosa, CA	"Trust Administration" Legal Seminar, with Roy Johnston, Esq.	Seniors 60+	32	3
12/11/14	Council on Aging, 30 Kawana Springs, Santa Rosa, CA	"Bankruptcy" Legal Seminar, with Steve Olsen, Esq.	Seniors 60+	6	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 643-1797 Extension 11 AAA Contact Email: [ruthf@aaans.org](mailto:ruthf@aaans.org)

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: [klesnewich@legalaidnapa](mailto:klesnewich@legalaidnapa)

Total Unduplicated Client Count for Quarter: 24

Total Cases Closed in Quarter: 59

Total Units of Service for Quarter (Unit=1 Hour): 224

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 1  
65-74: 4  
75-84: 8  
85+: 11  
Client Declined to Provide Information: 0  
Total: 24

#### CLIENT GENDER

Male: 14  
Female: 10  
Client Declined to Provide Information: 0  
Total: 24

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 8  
Homebound: 1  
Lives Alone: 13  
Institutionalized: 7  
Suspected Victim of Elder Abuse/Exploitation: 0  
Limited English: 3  
Rural: 0  
Greatest Economic Need (Minority): 7  
Greatest Economic Need (Non-Minority): 0  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 3

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 24  
African American: 0  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 0  
Client Declined to Provide Information: 0  
Total: 24

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 643-1797 Extension 11 AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	3	7	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	3	3	0
EMPLOYMENT				
B1. Discrimination:	0	1	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	1	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	3	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	2	3	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 643-1797 Extension 11 AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="15"/>	<input type="text" value="4"/>	<input type="text" value="19"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="20"/>	<input type="text" value="38"/>	<input type="text" value="1"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 643-1797 Extension 11 AAA Contact Email: [ruthf@aaans.org](mailto:ruthf@aaans.org)

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: [Vallejo-office@lsnc.net](mailto:Vallejo-office@lsnc.net)

Total Unduplicated Client Count for Quarter: 102

Total Cases Closed in Quarter: 121

Total Units of Service for Quarter (Unit=1 Hour): 814

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	47
65-74:	30
75-84:	22
85+:	3
Client Declined to Provide Information:	0
Total:	102

#### CLIENT GENDER

Male:	47
Female:	55
Client Declined to Provide Information:	0
Total:	102

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	39
Homebound:	0
Lives Alone:	33
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	6
Rural:	1
Greatest Economic Need (Minority):	20
Greatest Economic Need (Non-Minority):	8
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	9
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	33
African American:	46
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	4
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	1
Total:	102

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 643-1797 Extension 11 AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	6	0	1
A2. Contracts/Warranties:	0	1	2	0
A3. Other Consumer/Finance:	4	3	1	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	4	4	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	3	3	0
D2. Medicare:	3	2	1	0
D3. Other Health/Community Based Care:	5	2	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	56	52	10	8
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	6	1	0
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	1	1
F2. Supplemental Security Income (SSI):	3	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 643-1797 Extension 11 AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 102

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
88	22	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 703

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/01/14	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	4	2
10/14/14	Dixon	Outreach Dixon Stand Down-Day 1	Seniors	28	7
10/15/14	Dixon	Outreach Dixon Stand Down-Day 2	Seniors	10	7
10/16/14	Dixon	Outreach Dixon Stand Down-Day 3	Seniors	20	6
10/21/14	Fairfield	Outreach Clinic at Senior Center	Seniors	2	2
10/21/14	Vacaville	Outreach Clinic at Vacaville Public Library	Seniors	3	2
10/23/14	Fairfield	Project Homeless Outreach	Seniors	40	4
10/30/14	Vallejo	Outreach at Jesse Bethel	Seniors & Family	19	2
11/5/14	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	3	2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 643-1797 Extension 11 AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

12/3/14	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	4	2
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 36

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/2/14	Vacaville	Trust Presentation	Seniors	10	3
7/3/14	Vallejo	Debtor Rights Presentation at Florence Douglas Center	Vallejo Seniors	12	5
10/16/14	Solano County	Senior Povert Summit Meeting and Prep BS	Senior Povert Summit	20	6
10/16/14	Solano County	Senior Povert Summit Meeting Prep & Presentation - AV	Senior Povert Summit	20	6
10/20/14	Fairfield	Housing Element Comments & Meeting	Seniors & Solano Residents	30	10
10/21/14	Vallejo	Debtor Rights Presentation at Florence Douglas Center	Vallejo Seniors	12	5
11/7/14	Solano County	Meetin & Prep for Solano County Senior Issues	Senior Coalition	20	3
11/11/14	Solano County	Presentation Reentry Issues in Housing and Public Benefits	Seniors	12	4
11/13/14	Florence Douglas Senior Center	Senior Ropundtable - LL	Seniors & Advocates	15	2
11/13/14	Florence Douglas Senior Center	Senior Ropundtable - AV	Seniors & Advocates	15	2
12/2/14	Vallejo	Wills and Trust Presentation Florence Douglas	Vallejo Seniors	10	2
12/2/14	Fairfield	Fair Housing Training at Senior Manor	Fairfield Seniors	14	2
12/3/14	Solano County	Meeting & Prep for Solano County Senior Issues	Senior Coalition	20	3
12/22/14	Suisun City	Housing Element Comments & Meeting	Seniors & Solano Residents	30	5
12/22/14	Solano County	Presentation on Domestic Violence Issues in Housing	Solano Family Violence Prevention Center	20	4
Weekly	LSNC Vallejo Office	About 13 Unlawful Detainer Eviction Defense Clinics	Senior Tenants facing eviction	13	13



**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2014-2015**

**Quarter: 2**

**PSA: 28**

**AAA Name: Napa and Solano County AAA**

AAA Contact Name: **Ruth Feigel**

AAA Contact Phone: **(707) 643-1797 Extension 11** AAA Contact Email: **ruthf@aaans.org**

**Provider Name: Legal Services of Northern California**

**County(ies): Solano**

Provider Contact Name: **Robert Stalker / Angela Greer**

Provider Contact Phone: **707-643-0054**

Provider Contact Email: **Vallejo-office@lsnc.net**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 29

AAA Name: *El Dorado County Area Agency on Aging*

AAA Contact Name: *Yasmin Hichborn*

AAA Contact Phone: *(530) 642-4833*

AAA Contact Email: *Yasmin.hichborn@edcgov.us*

Provider Name: *Senior Legal Services*

County(ies): *El Dorado*

Provider Contact Name: *Diana Steele*

Provider Contact Phone: *(530) 621-6154*

Provider Contact Email: *Diana.steele@edcgov.us*

Total Unduplicated Client Count for Quarter: 394

Total Cases Closed in Quarter: 979

Total Units of Service for Quarter (Unit=1 Hour): 1447

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	59
65-74:	169
75-84:	123
85+:	37
Client Declined to Provide Information:	6
Total:	394

#### CLIENT GENDER

Male:	159
Female:	235
Client Declined to Provide Information:	0
Total:	394

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	42
Homebound:	2
Lives Alone:	118
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	0
Rural:	394
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	167
Greatest Economic Need (Minority Status Unknown):	11

#### CLIENT ETHNICITY

Hispanic/Latino:	3
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#### CLIENT RACE

Two or More Races:	3
Caucasian:	376
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	4
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	394

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: Diana.steele@edcgov.us

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	5	1	0
A2. Contracts/Warranties:	5	3	2	0
A3. Other Consumer/Finance:	103	101	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	3	0	0
C2. Conservatorship:	3	3	0	0
C3. Other Family:	13	13	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	12	9	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	11	9	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	27	15	25	0
E3. Other Housing:	11	11	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	1	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	3	3	0	0
F4. Other Income Maintenance:	9	5	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: Diana.steele@edcgov.us

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="9"/>	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="2"/>
G3. Other Individual Rights:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="265"/>	<input type="text" value="121"/>	<input type="text" value="187"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="184"/>	<input type="text" value="62"/>	<input type="text" value="159"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="184"/>	<input type="text" value="58"/>	<input type="text" value="163"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="433"/>	<input type="text" value="544"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="10/7/14"/>	<input type="text" value="El Dorado Hills Senior Center"/>	<input type="text" value="Estate Planning (Wills/Trusts)"/>	<input type="text" value="Seniors"/>	<input type="text" value="51"/>	<input type="text" value="3"/>
<input type="text" value="10/15/14"/>	<input type="text" value="Gold Country Retirement Center"/>	<input type="text" value="Health Care Directives"/>	<input type="text" value="Seniors"/>	<input type="text" value="50"/>	<input type="text" value="3"/>
<input type="text" value="11/17/14"/>	<input type="text" value="South Lake Tahoe Senior Ctr."/>	<input type="text" value="Rights &amp; Responsibilities of Health Care Agent"/>	<input type="text" value="Seniors"/>	<input type="text" value="26"/>	<input type="text" value="3"/>
<input type="text" value="11/20/14"/>	<input type="text" value="White Rock Road Church"/>	<input type="text" value="Long Term Care Planning"/>	<input type="text" value="Seniors"/>	<input type="text" value="50"/>	<input type="text" value="3"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 199

Total Cases Closed in Quarter: 164

Total Units of Service for Quarter (Unit=1 Hour): 707

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	38
65-74:	92
75-84:	46
85+:	23
Client Declined to Provide Information:	0
<b>Total:</b>	<b>199</b>

#### CLIENT GENDER

Male:	65
Female:	134
Client Declined to Provide Information:	0
<b>Total:</b>	<b>199</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	55
Homebound:	1
Lives Alone:	56
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	28
Limited English:	4
Rural:	0
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	22
Greatest Economic Need (Minority Status Unknown):	28

#### CLIENT ETHNICITY

Hispanic/Latino:	36
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	175
African American:	12
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	3
<b>Total:</b>	<b>199</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	2	5	0
A2. Contracts/Warranties:	19	6	12	0
A3. Other Consumer/Finance:	5	5	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	1	0
C2. Conservatorship:	6	6	0	0
C3. Other Family:	6	6	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	2	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	15	5	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	19	7	5	0
E3. Other Housing:	2	3	1	0
INCOME MAINTENANCE				
F1. Social Security:	9	4	1	0
F2. Supplemental Security Income (SSI):	1	0	1	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	25	5	0	1
G3. Other Individual Rights:	0	0	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	33	18	11	0
H2. Advance Health Care Directives (AHCD):	2	1	2	0
H3. Financial Powers of Attorney:	11	3	6	1
H4. Other Miscellaneous:	31	18	1	0

TOTAL CASES OPENED IN QUARTER: 199

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
103	59	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 644

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/15	St. Stanislaus Church	SEAPA Quarterly Luncheon	Senior Workers	50	2
10/24	Riverbank Sr. Ctr	SEAPA Safe Seminar	Seniors	75	2
11/20	Catholic Charities	SEAPA Meeting	Senior Orgs	20	1.5
10/17	Modesto Ctr Plaza	Healthy Aging Fall Seminar	Seniors	300	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/20-11/2	Monterey	Elder Abuse/Elder Law	Attorneys in Elder Law	250	48

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

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11/18	Turlock	MSW Advisory Committee	MSW's	7	2.5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 51



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

Total Unduplicated Client Count for Quarter: 47

Total Cases Closed in Quarter: 56

Total Units of Service for Quarter (Unit=1 Hour): 499

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 6  
65-74: 18  
75-84: 15  
85+: 6  
Client Declined to Provide Information: 0  
Total: 45

#### CLIENT GENDER

Male: 14  
Female: 31  
Client Declined to Provide Information: 0  
Total: 45

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 18  
Homebound: 1  
Lives Alone: 26  
Institutionalized: 2  
Suspected Victim of Elder Abuse/Exploitation: 8  
Limited English: 7  
Rural: 22  
Greatest Economic Need (Minority): 20  
Greatest Economic Need (Non-Minority): 12  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 19

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 22  
African American: 4  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 2  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 19  
Client Declined to Provide Information: 0  
Total: 47

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	2	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	0	0	0
E3. Other Housing:	0	1	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="6"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="18"/>	<input type="text" value="7"/>	<input type="text" value="12"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="11"/>	<input type="text" value="0"/>	<input type="text" value="12"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="12"/>	<input type="text" value="1"/>	<input type="text" value="12"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="14"/>	<input type="text" value="41"/>	<input type="text" value="1"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: (831) 755-3530

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 587

Total Cases Closed in Quarter: 667

Total Units of Service for Quarter (Unit=1 Hour): 1878

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	147
65-74:	226
75-84:	137
85+:	49
Client Declined to Provide Information:	28
Total:	587

#### CLIENT GENDER

Male:	208
Female:	379
Client Declined to Provide Information:	0
Total:	587

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	17
Homebound:	2
Lives Alone:	257
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	315
Rural:	275
Greatest Economic Need (Minority):	176
Greatest Economic Need (Non-Minority):	437
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	166
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	526
African American:	31
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	4
Filipino:	5
Japanese:	3
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	0
Total:	587

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: (831) 755-3530

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	5	2	2	0
A2. Contracts/Warranties:	10	6	3	1
A3. Other Consumer/Finance:	311	266	35	2

#### EMPLOYMENT

B1. Discrimination:	1	0	1	0
B2. Other Employment:	6	2	3	1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	27	17	13	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	17	2	5	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	2	4	0
D2. Medicare:	15	6	7	1
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	40	22	17	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	10	3	1
E3. Other Housing:	6	1	0	0

#### INCOME MAINTENANCE

F1. Social Security:	17	6	11	0
F2. Supplemental Security Income (SSI):	14	2	12	0
F3. Pensions/Retiree Benefits:	2	4	12	0
F4. Other Income Maintenance:	5	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: (831) 755-3530

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Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	2	3	2
G3. Other Individual Rights:	10	7	9	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	70	47	23	0
H2. Advance Health Care Directives (AHCD):	49	17	32	0
H3. Financial Powers of Attorney:	2	9	8	0
H4. Other Miscellaneous:	31	12	10	0

TOTAL CASES OPENED IN QUARTER: 667

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
444	213	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1870

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
16 October	Monterey County Department of Social Services	AAA Presentation	County Employees	15	3.5
5 Novemb	City of Seaside	Community Partnership for Youth – Program strategy	Grandparents & children	30	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
17 Decemb	Legal Services for Seniors Offices	Legal Services for Seniors' veterans assistance	Legal services Office of the Army	3	2

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2014-2015**

**Quarter: 2**

**PSA: 32**

**AAA Name: Monterey County Area Agency on Aging**

AAA Contact Name: **Kathleen Murray-Phillips**

AAA Contact Phone: **(831) 755-3530**

AAA Contact Email: **murrayphillipsk@co.montere**

**Provider Name: Legal Services for Seniors**

**County(ies): Monterey**

Provider Contact Name: **Kellie D. Morgantini**

Provider Contact Phone: **831.899.0492**

Provider Contact Email: **kellie@lssmc.net**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 81

Total Cases Closed in Quarter: 91

Total Units of Service for Quarter (Unit=1 Hour): 347

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	21
65-74:	38
75-84:	12
85+:	10
Client Declined to Provide Information:	0
<b>Total:</b>	<b>81</b>

#### CLIENT GENDER

Male:	32
Female:	49
Client Declined to Provide Information:	0
<b>Total:</b>	<b>81</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	30
Homebound:	0
Lives Alone:	44
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	16
Rural:	18
Greatest Economic Need (Minority):	35
Greatest Economic Need (Non-Minority):	17
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	37
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	69
African American:	10
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
<b>Total:</b>	<b>81</b>



# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbia.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	9	9	1	0
A2. Contracts/Warranties:	4	4	0	0
A3. Other Consumer/Finance:	4	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	4	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	8	4	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	1	0
E3. Other Housing:	9	8	1	0
INCOME MAINTENANCE				
F1. Social Security:	7	7	2	0
F2. Supplemental Security Income (SSI):	4	4	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	2	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbia.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	3	1	2
G3. Other Individual Rights:	3	2	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	3	1	0
H2. Advance Health Care Directives (AHCD):	10	5	4	0
H3. Financial Powers of Attorney:	1	2	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 81

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
68	20	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 320

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/9/15	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Kern County Veteran's Stand Down at Stramler Park	Kern County Senior Population	50	4.5
10/18/15	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Aging & Adult Services Health Harvest Senior Resource Fair.	Kern County Senior Population	100	3.5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbia.org

10/21/15	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center.	Kern County Senior Population	9	7.5
10/23/15	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects to members of Kern River Valley Collaborative at the Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	30	4
10/28/15	Delano, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Safr Family Resource Fair at Delano High School.	Kern County Senior Population	25	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 25

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
12/5/15	Greater Bakersfield Legal Assistance, Inc	Gave legal education training to Volunteer Long Term Care Ombudsman regarding Durable Power of Attorney for Finances and Advanced Health Care Directives during their training for state certification.	Long Term Care Ombudsmen Volunteers in Certification Training	25	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2